

# ***Hisense***

**USER'S OPERATION MANUAL**

Hisense

**HR6WC36D**

**HR6WC58D**

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## SAFETY INFORMATION

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It is most important that this instruction book should be retained with the appliance for future reference. Should the appliance be sold or transferred to another owner, or should you move house and leave the appliance, always ensure that the book is supplied with the appliance in order that the new owner can be acquainted with the functioning of the appliance and the relevant warnings.

If this appliance featuring magnetic door seals is to replace an older appliance having a spring lock (latch) on the door or lid, be sure to make that spring lock unusable before you discard the old appliance. This will prevent it from becoming a death-trap for a child.

These warning are provided in the interest of safety. You must read them carefully before installing or using the appliance.

### General Safety

The appliance is designed exclusively for domestic use. The appliance is intended to be used exclusively for the storage of the wine as explained in this instruction booklet.

### WARNING

Risk of injury due to broken glass! In case of transport at an altitude of over 1100m the glass panes of the door may break. The door may break. The fragments have sharp edges and may cause serious injury. Take appropriate protective action.

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use

of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

- It is dangerous to alter the specifications or modify this product in any way.
- Before any cleaning or maintenance work is carried out, be sure to switch off and unplug the appliance.
- This appliance is heavy. Care should be taken when moving it.
- Take utmost care when handling your appliance so as not to cause any damages to the cooling unit with consequent possible fluid leakages.
- The appliance must not be located close to radiators or gas cookers.
- Avoid prolonged exposure of the appliance to direct sunlight.
- There must be adequate ventilation round the the appliance and any damage to the refrigerant circuit must be avoided.
- Do not use other electrical appliances (suchas ice cream makers) inside of refrigerant appliance.
- **Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.**
- **This appliance is intended to be used in household and similar applications such as -staff kitchen areas in shops, offices and other working environments; -farm houses and by clients in hotels, motels and other residential type environments; -bed and breakfast type environments; -catering and similar non-retail applications.**
- **Keep burning candles,lamps and other items with naked flames away from the appliance so that do not set the appliance on fire.**

### Service/Repair

- Any electrical work required to install this appliance should be carried out by a

qualified electrician or competent person.

- This product should be serviced by an authorized Service Center, and only genuine spare parts should be used.
- Under no circumstances should you attempt to repair the appliance yourself. Repairs carried out by inexperienced persons may cause injury or more serious malfunctioning. Refer to your local Service Centre, and always insist on genuine spare parts.
- This appliance contains hydrocarbons in its cooling unit; maintenance and recharging must therefore only be carried out by authorized technicians.

## Use

- The domestic wine refrigerator is designed to be used specifically for the storage of potable wine only.
- Best performance is obtained with ambient temperature as follows:

| Climate classification | For an ambient temperature | Relative humidity |
|------------------------|----------------------------|-------------------|
| 0                      | 20°C                       | 50                |
| 1                      | 16°C                       | 80                |
| 2                      | 22°C                       | 65                |
| 3                      | 25°C                       | 60                |
| 4                      | 30°C                       | 55                |
| 5                      | 27°C                       | 70                |
| 6                      | 40°C                       | 40                |
| 7                      | 35°C                       | 75                |

The class of your appliance is shown on its rating plate.

- **Warning:** when the ambient temperature is not included within the range indicated for the class of this appliance, the following instructions must be observed: when the ambient temperature rises up the maximum level, the storage temperature in the refrigerator cannot be guaranteed, it is advisable to use the food stored as soon as possible.
- Do not put hot pot on the plastic parts of the appliance.
- Do not store flammable gas and liquid in the appliance, because they may explode.
- Do not place wine directly against the rear wall of compartment.
- The appliance's manufactures storage recommendations should be strictly

adhered to. Refer to relevant instructions.

- The inner lining of the appliance has channels through which the refrigerant passes. Should the channels be punctured the unit would be damaged beyond repair. **DO NOT USE SHARP INSTRUMENTS** to scrape of frost or ice. Frost may be removed by using a scraper. Under no circumstances should be solid ice be forced off the liner. Solid ice should be allowed to thaw when defrosting the appliance.

## Installation

**Important:** For electrical connection carefully follow the instructions given in specific paragraphs.

- Unpack the appliance and check if there are damages on it. Do not connect the appliance if it is damaged. Report possible damages immediately to the place you bought it. In that case retain packing.
- During normal operation, the compressor and/or condenser at the back of the appliance heat up considerably. For safety reasons, minimum ventilation must be as shown in the instructions.

**Attention: keep ventilation openings clear of obstruction.**

- Care must be taken to ensure that the appliance does not stand on the electrical supply cable.
- **Important:** if the supply cord is damaged, it must be replaced by a special cord or assembly available from the manufacture or its service agent.
- If the appliance is transported horizontally, it is possible that the oil contained in the compressor flows in the refrigerant circuit. It is advisable to wait at least two hours before connecting the appliance to allow the oil to flow back in the compressor.
- There are working parts in this product which heat up. Always ensure that there is adequate ventilation as a failure to do this will result in component failure and possible loss. See installation instructions.
- Parts which heat up should not be exposed. Wherever possible the back of the product should be against a wall.


## Environment Protection

This appliance does not contain gasses which could damage the ozone layer, in either its refrigerant circuit or insulation materials. The appliance shall not be discarded together with the urban refuse and rubbish. The insulation foam contains flammable gasses: the appliance shall be disposed according to the applicable regulations to obtain from your local authorities. Avoid damaging the cooling unit, especially at the rear near the heat exchanger. The materials used on this appliance marked by the symbol ♻ are recyclable.

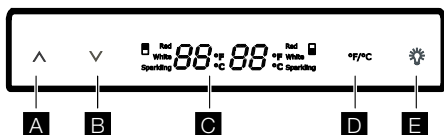
## Use

### Cleaning the interior

Before using the appliance for the first time, wash the interior and all internal accessories with lukewarm water and some neutral soap so as to remove the typical smell of a brand-new product, and then dry naturally and thoroughly.

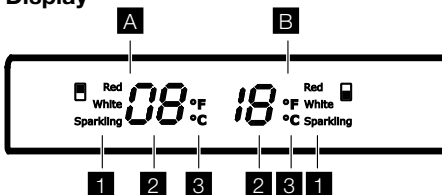
 **Do not use detergents or abrasive powders, as these will damage the finish.**

## CONTROL PANEL



- A** Temperature circle key of upper zone
- B** Temperature circle key of lower zone
- C** Display
- D** °F and °C exchanging key
- E** Light On/Off key

### Display



- A** Display of upper zone
- B** Display of lower zone
- 1** Wine storage type
- 2** Temperature indicator
- 3** °F or °C indicator

## OPERATION

After inserting the plug in the socket, the wine refrigerator will run immediately.

### Temperature regulation

Press “^” key to cyclically regulate the temperature of upper zone.

Press “v” key to cyclically regulate the temperature of lower zone.

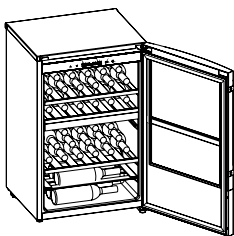
The correct position must in any case be determined bearing in mind that the inside temperature depends on these factors:

- Room temperature
- How often the door is opened
- The quantity of bottles stored
- The position of the appliance

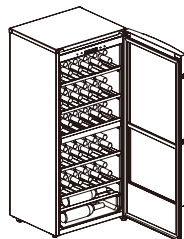
## Use

### Wine arrangement

Please place the wine bottles as shown below.



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**Keep the wine in the dark.** The door is in anti-UV darkened triple glass to protect the wine from the light in case the refrigerator is located in well-lit place.

**Lay the bottles down** in such a way that the corks do not dry.

**Avoid switching the appliance light on too often** or for too long. Wine keeps better in dark.

**Handle the bottles with care**, to avoid agitating the wine.

**Follow the recommendations** and advice received at the time of purchase or given in the technical documentation regarding the quality, duration and optimum storage temperature of the wine.

### Storage advice

The storage time for wine depends on ageing, the type of grapes, alcoholic content and level of fructose and tannin contained in it. At the time of purchase, check if the wine is already aged or if it will improve over time.

### Recommended storage temperature:

- For champagne and sparkling wines, between 6 and 8 °C
- For white wines, between 10 and 12 °C
- For rose and light red wines, between 12 and 16 °C
- Aged red wines, 14-16 °C

**When placing various bottles on top of each other**, make sure they do not touch the refrigerator cooling plate.

### Bottle “Light On”

Bottles can be illuminated in different ways.

1. The interior light will be on automatically for 5 minutes when the wine refrigerator is powered on.
2. The interior light can be turned on or off by pressing the light On/Off key.
3. Interior light will be switched on immediately when the door is open. And it will be off automatically after the door has been open for ten minutes.
4. Interior light will be switched off after the door is close for 5 minutes.

### °F/°C exchange

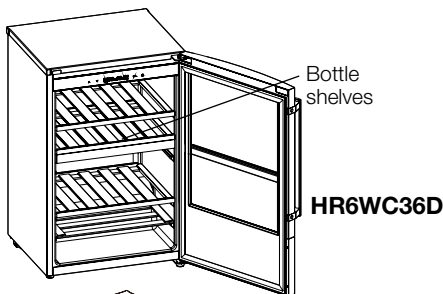
The temperature can be exchanged from °F to °C by press °F/°C exchanging key.

### Switching off

Switch the power point off and unplug the wine cooler.

### Inside accessories Shelves

The shelves can be removed for cleaning.



## MAINTENANCE

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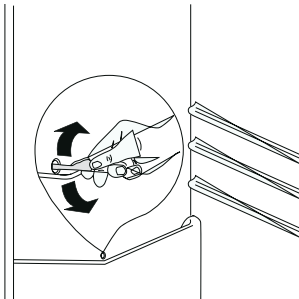
Unplug the appliance before carrying out any operation.

### **Important**

This appliance contains hydrocarbons in the refrigerant circuit; therefore maintenance and recharging must only be carried out by personnel authorized by the manufacturer.

### **Defrosting**

Defrosting in the refrigerator compartment occurs automatically. The defrost water is run into a bowl located at the back of the appliance, above the compressor, where it evaporates. Make sure to periodically clean the defrost water drain hole, using the special "cleaner".



### **Cleaning**

Cleaning the inside, removing the shelves, with lukewarm water and a mild detergent.

Periodically clean the defrost water drain hole.

Periodically clean motor compressor with a brush or vacuum cleaner. This operation will improve operation, with consequent energy saving. During periods when the appliance is not being used, take the following precautions:

- unplug the appliance;
- defrost and clean the inside and all the accessories;
- leave the door ajar to prevent the formation of unpleasant odours.

### **Important**

**Never use metal objects to clean the appliance.**

### **Lamp replacement safety instructions**

For safety reasons this appliance is provided with special lamps specifically tested and certified for the intended use.

They can only be replaced with lamps of the same type and having the same characteristics.

Lamps must be replaced by authorized service agents only.

## CUSTOMER SERVICE AND SPARE PARTS

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If the appliance is not functioning properly, check that:

- The plug is firmly in the wall socket and the mains power switch is on;
- There is electricity supply (find out by plugging in another appliance);
- If there are water drops on the bottom of the cabinet, check that the defrost water drain opening is not obstructed (see “Defrosting” section).
- If your appliance is still not working properly after making the above checks, contact the nearest service centre.

- If the power cable is damaged, it must be replaced immediately by an authorized service agent.

**To obtain fast service, please indicate the model and serial number of your appliance which can be found on the guarantee certificate or on the rating plate located inside the appliance, on the bottom left-hand side.**

## ELECTRICAL CONNECTION

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Before plugging in, ensure that the voltage and frequency shown on the serial number plate correspond to your domestic power supply. Voltage can vary by  $\pm 6\%$  of the rated voltage.

### **The appliance must be earthed**

The power supply cable plug is provided with a contact for this purpose. The power

socket must have an earth connection in line with electrical safety regulations.

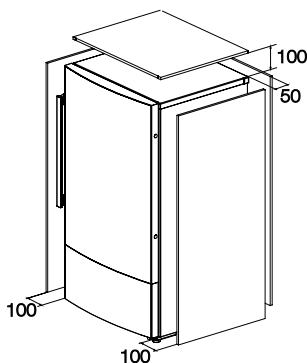
**The Manufacturer declines all responsibility if the above safety precautions are not observed.**

## INSTALLATION

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### **Important**

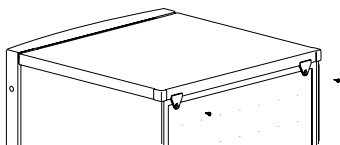
In order to reserve the required space around the refrigerator for ventilation, please keep 100mm distance around the sides and top of the refrigerator. A 50mm minimum distance from the back wall is also required.



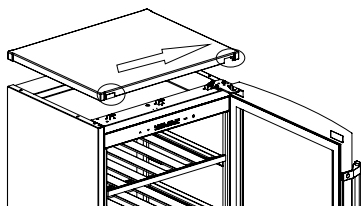
## Door reversibility

Before carrying out any operations, remove the plug from the power socket. To change the opening direction for the door, proceed as follows:

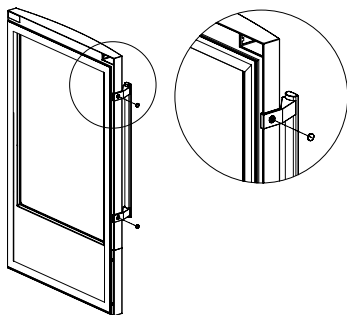
1. Remove the two screws at the rear of the top cover.



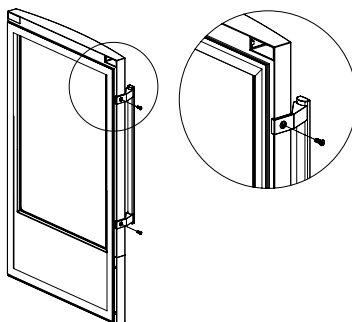
2. Push the top cover forward until it is free. And move the small plate from left to right. Then put the top cover on a safe place to avoid scratch.



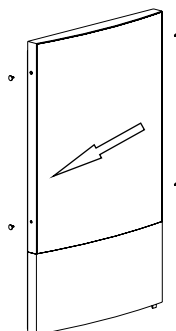
3. Remove the two screw covers.



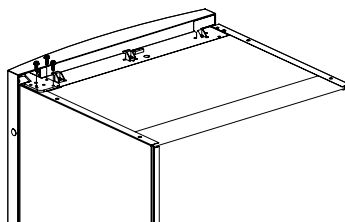
4. Remove the two screws and take the handle off. Put the handle in a safe place.



5. Move the hole covers from the left side to the right side.

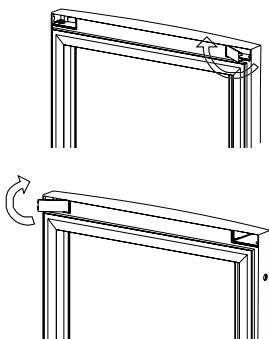


6. Unscrew and remove the hinge, then lift the door and put it on a padded surface to avoid scratch. Put the hinge and the screws in a safe place.

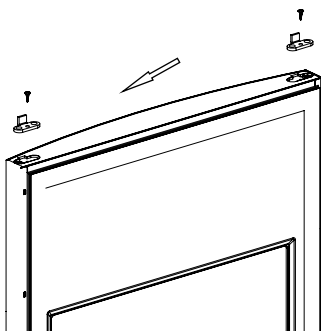


7. Remove the small cover and place it in the opposite side of the door.

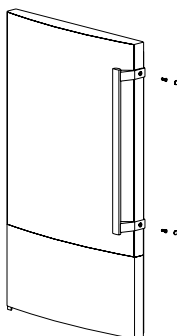




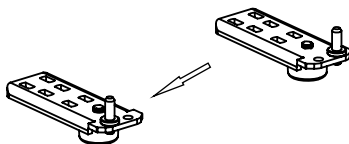
8. Rotate the door, remove the screws of the stopper. Reinstall the stopper on the opposite side of the door using the same screws.



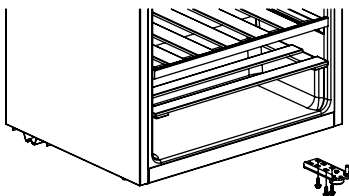
9. Fix the handle on the left side, insert the plastic cover that can be found in bag of the instruction manual.



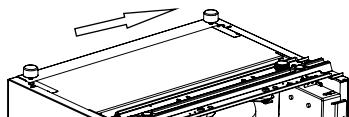
10. Lay the appliance on a soft rug or similar article to protect it. Unscrew and remove the lower hinge pin and install it to other hole.



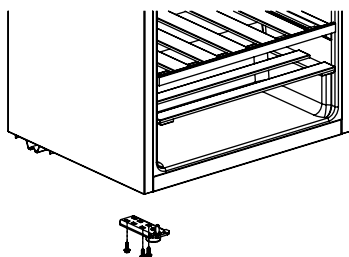
11. Unscrew the screws that fix the lower hinge and take the lower hinge with foot off.



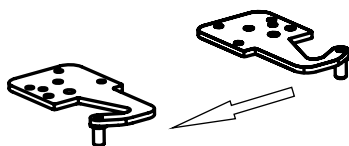
12. Move the foot from left to right and fix it in right hole show in below picture.



13. Fix the lower hinge with screws on the opposite side.

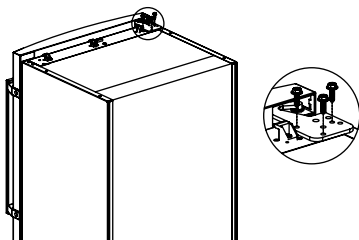


14. Remove the pin in the upper hinge. Turn the hinge over and replace the pin.

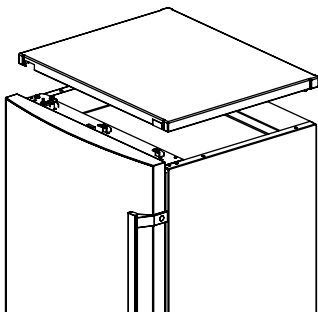


15. Put the door on the lower hinge.

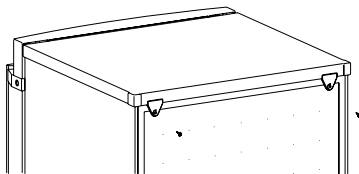
Holding the door against the cabinet insert the pin of the hinge in the door. The right and left sides of the door must align with the sides of the cabinet. And then securely fix the upper hinge.



16. Place the top cover on the top of the refrigerator and push it to back side until it is hooked by the fixed blocks.



17. Fix the top cover by the two screws.



## Levelling

The appliance should be leveled with a small inclination backward to help the closing of the door. Four adjustable feet are provided for that purpose. All four feet must be firmly in contact with the ground for stability and to reduce vibration.

**Warning:** Reposition, level the appliance, wait for at least four hours and then connect it to the power socket. If you prefer, please contact Hisense Customer Care to have the door reversed by an authorized agent at for a small fee.

**Warning:** After having reversed the opening direction of the door check that all the screws are properly tightened and that the magnetic seal adheres to the cabinet. If the ambient temperature is cold (i.e. in Winter), the gasket may not fit perfectly to the cabinet. In that case, wait for the natural fitting of the gasket.


## WHAT TO DO IF...

**⚠ Warning:** Before troubleshooting, disconnect the power supply. Troubleshooting other than that listed in the table below must only be carried out by an authorized service agent.

**⚠ Important:** Noises from the compressor and refrigerant circulation during operation are normal and do not indicate malfunction.

| Malfunction   | Possible cause  | Remedy   |
|---|---|--|
| The wine is too warm.   | Temperature is not properly adjusted.   | Please look in the “Use” section.  |
|   | Door was open for an extended period.   | Open the door only as long as necessary.   |
|   | The appliance is near a heat source.  | Please look in the “Installation” section.   |
| Interior lighting does not work.  | Light bulb is defective.  | Please look in the “Maintenance” section.  |
| Heavy build up of frost, possibly also on the door seal.                          | Door seal is not air tight (possibly after changing over the hinges).                                     | Carefully warm the leaking sections of the door seal with a hair dryer (not hotter than approx. 50 °C). At the same time shape the warmed door seal by hand such that it sits correctly. |
| Unusual noises.   | Appliance is not level.   | Readjust the feet.   |
|   | The appliance is touching the wall or other objects.  | Move the appliance slightly.   |
|   | A component, e.g. a pipe, on rear of the appliance is touching another part of the appliance or the wall. | If necessary, carefully bend the component out of the way.   |
| The compressor does not start immediately after changing the temperature setting. | This is normal, no error has occurred.  | The compressor starts after a period of time.  |
| Water on the floor.   | Water drain hole is blocked.  | See the “Cleaning” section.  |

## ENVIRONMENTAL CONCERNS

The symbol  on the product or on its packaging indicates that this product may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative

consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

# **HISENSE WARRANTY**

## **TERMS AND CONDITIONS**

1. HISENSE Australia will provide parts and labour to you the Customer as set out herein.
2. Nothing in the warranty, limits any rights you may have under the trade practices act or any other Commonwealth or State Legislation. Such rights cannot be changed by the conditions in this warranty. Subject to the conditions below this appliance is warranted by Hisense and/or its Agents to be free from defects in materials and workmanship for a period of 36 months from the date of purchase (the "Warranty period")
3. This warranty: -
  - a. covers products purchased as NEW, manufactured for use in Mainland Australia and Tasmania;
  - b. commences from the date of purchase as listed on the Customers invoice;
  - c. provides for the labour and replacement parts necessary to maintain your product in good operating condition as specified in this warranty however, if repair is needed because of product failure during normal usage, Hisense has the option to repair or replace the defective product or part of the product with a product or part of the product of like kind and quality and a replacement part may be new or reconditioned of like kind and quality and may cost less than the original product purchased and no charges or refunds will be made based on the replacement product cost difference;
  - d. applies only to the original purchaser and cannot be transferred;
  - e. is only applicable when your appliance is used in a domestic environment;
  - f. covers products for commercial purposes for a period of 90 Days from the date of purchase.
4. Product Identification
  - a. Hisense reserves the right to reject claims for any services or work where the Customer requesting such work or services from Hisense and/or its agents cannot produce for verification the serial number and the proof of purchase as per original purchase invoice.
  - b. The warranty will be voided if any Serial Number sticker provided to be placed on the equipment is damaged, modified or removed.
  - c. In the event that a request for repair is made against a warranty where the Serial Number sticker is not attached to the product or the customer cannot produce for verification the original invoice, the repairer will not affect any repairs on the product and the Customer will be charged a service call-out fee.
5. What is covered by this warranty
  - a. The equipment is covered for faulty workmanship on parts that have failed under normal use which are contained within the product.
  - b. Hisense and/or its Agents will decide if there are any defects in the material and/or workmanship
  - c. This warranty is only applicable for repairs on declared equipment carried out within Mainland Australia and Tasmania
6. What is not Covered by this warranty (excluded):-
  - a. any damage or failure:
    - i. of equipment due to the product being inadequately serviced to manufacturer's recommendations;
    - ii. resulting from environmental conditions including and not limited to dirt, dust, rodents, insects, rust, corrosion, salt built-up, of any part of the product including its parts; or
    - iii. resulting from excessive use "fair wear and tear";
    - iv. resulting from poor installation including and not limited to positioning and externally fitted equipment such as plumbing and drainage, cabling, antennae or due to Incompatibility of connected equipment;
    - v. to the product caused by overheating as a result of sitting or positioning of the equipment, where there is not provision for adequate ventilation or a dust free environment;
    - vi. caused if your appliance has been dismantled, repaired or serviced by any person other than someone authorised by Hisense;
    - vii. to a product or components, caused by power surges or spikes, including and not limited to, mains power and telecommunications connections, or to other unspecified sources, incorrect power current, voltage fluctuation, amperage fluctuation, rust or corrosion;
  - viii. due to a dropped product; collision with another object, use of which is not designed, negligence, accident or deliberate misuse, theft, abuse, vandalism, flood, fire, earthquake, electrical storms or any other act of God or any war related events;
  - b. costs of attendance and testing where no mechanical or electrical failure is identified;
  - c. initial setup and installation of the product;
  - d. Normal maintenance costs and costs incurred through the installation of items listed as requiring periodic replacement;
  - e. products with removed or altered serial numbers;
  - f. consumables such as but not limited to bulbs/globes, batteries, remote controls;
  - g. removal and reinstallation of an internal component not performed by a factory authorised service centre;
  - h. cosmetic or structural items;
  - i. Any failures due to the interference from or to other products and/or sources;
7. The Warranty Ceases if: -
  - a. The product ceases to carry the original manufacturer's serial number or is sold at an auction;
  - b. The product is rented;
  - c. Damage to the product has occurred as listed in point 6b.
  - d. Failure to pay monies owing on invoices as a result of non warranty work been carried out at the request of the end user as per point 15.
8. Neither Hisense nor its representatives provide loan equipment under the terms of this warranty.
9. Our goods come with guarantees that cannot be excluded under the Australian Consumer Laws. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
10. Any unauthorised access to the internal hardware of the product will void this warranty.
11. Replacement items are "Like for like" and is not "new for old" and does not indicate in any way that a faulty product will be replaced with a new part or unit. "Like for like" may either be a quality checked (QC) refurbished or reconditioned unit of the same or later batch of model/size/specifications
12. If your product is 130 litres capacity or under, and/or if you reside outside of the service coverage area of your nearest authorised service agent, this warranty does not cover the costs of transportation or travel expenses to and from your home.
13. Hisense accepts no liability for items that are lost, damaged, or stolen as a result of freight, transport or storage. If you are required to transport the appliance to an authorised service centre, you must ensure that it is securely packed and insured.
14. On Public Holidays or other periods when regular business and wholesale operations are temporarily ceased, repairer availability and warranty response times may extend beyond the standard response times due to the availability of repairers and parts.
15. Any repair performed on a product under the warranty where no fault can be found, or the item is deemed by Hisense, or an authorised Hisense agent, to be not faulty under this warranty, or the repair or fault is not covered under the warranty, a No Fault Found fee is payable by the warranty holder of a minimum of \$125 inc GST.
16. Any repairs or services required that are outside of the terms and conditions of the warranty can be carried out at the request of the customer or due to site attendance where fault is not covered under warranty as the product not been installed or setup correctly; a credit card may be required prior to the commencement of such services



# WARRANTY CLAIMS PROCEDURE

Please retain this portion for your records

## 36 MONTHS RETURN TO SERVICE CENTRE WARRANTY

- For items with a 130 litre capacity or less -

Upon calling the Hisense Australia Warranty Centre, you will be issued a **JOB NUMBER**, along with the details of your nearest Hisense Authorised Service Centre to return your item for warranty repair.

## 36 MONTHS IN HOME REPAIR WARRANTY

Hisense Australia will provide its nearest service centre for repairs under warranty. You will need to ensure that you have already called Hisense Warranty Centre and received a **JOB NUMBER**.

**Before making a claim, please make sure that you understand the terms and conditions of the warranty**

- Check and ensure the installation of all power cables to the power point are secure and power is turned on, all cables leads and connectors are connected properly and that all switches are turned on and functioning
- Check that there is power at the power point by using a small appliance
- Check that all settings are set according to the instruction manual
- Please keep this certificate in a safe place together with your product receipt. Should you need to make a claim, the responsibility of proof of ownership of the equipment is on you. If a claim is made that is found not to be covered under this warranty, or no faulty hardware components are found, you will be charged at Hisense or Hisense Authorised Service Center's standard service charge plus an administration fee.

## PLEASE REFER TO THE TROUBLESHOOTING GUIDE AT THE END OF THIS MANUAL

### Service Procedure

Please have your **original invoice, model, and serial number** ready. To receive service, you are required to:

- Call **1800 447 367**. Service claims may be made between **9:00am and 5:00pm AEST** week-days excluding public holidays where a call representative will log your claim for processing.
- You will be provided a **JOB NUMBER**
- Normally under 24 hours of logging and receiving your proof of purchase for your claim, an Authorised Service Agent will contact you to proceed with your claim.

## WARRANTY REGISTRATION

In order to register your warranty, please fill out and return with a copy of your invoice to:

**Hisense Australia warranties**  
**PO BOX 360 Ferntree Gully VIC 3156**

Congratulations on your purchase, This Document sets out terms and conditions of your product warranty. Please Keep it with your proof of purchase information in a safe place for future reference should you require service to your product.

The Undersigned hereby acknowledges receipt of the Hisense warranty service provided. I have read and understand the conditions and terms of the warranty in its entirety.

NAME OF PURCHASER \_\_\_\_\_

SERIAL NUMBER \_\_\_\_\_

ADDRESS \_\_\_\_\_

STORE PURCHASED FROM \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ POSTCODE \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ POSTCODE \_\_\_\_\_

PHONE (\_\_\_\_) \_\_\_\_\_

INVOICE NO. \_\_\_\_\_

MOBILE (\_\_\_\_) \_\_\_\_\_

MODEL NO. \_\_\_\_\_

FAX (\_\_\_\_) \_\_\_\_\_

DATE OF PURCHASE \_\_\_\_/\_\_\_\_/\_\_\_\_

SIGNATURE \_\_\_\_\_



***Hisense***